

2018 ISEPS/COS Joint Conference Administrator Program
Illinois Society of Eye Physicians and Surgeons (ISEPS) &
Chicago Ophthalmological Society (COS)
Stephens Conference Center – Rosemont, IL
Friday, March 23, 2018

3.19.18

7:15 am – 8:00 am Registration and continental breakfast in exhibit area

General Sessions – Ballroom 25

General Session I

- 8:00 am – 8:05 am (5) Welcome, Introductions and Announcements
- 8:05 am – 8:45 am (40) A Day in the Life of a Low Vision Patient
Leah Gerlach, MD; Spectrios Institute for Low Vision; Wheaton, IL
- 8:45 am – 8:55 am (10) Advocating for Ophthalmology – The Critical Role
of the Practice Administrator
Chris Albanis, MD; Arbor Centers for Eye Care; Homewood, IL
Former State Rep. Dan Reitz; ISEPS Lobbyist; Steelville, IL
- 8:55 am – 9:35 am (40) Managing a Multigenerational Workforce
Stella Terry, PHR, SHRM-CP; Tandem HR; Westchester, IL
- 9:35 am – 10:25 am (50) Coding Overview 2018 – Update on MIPS/MACRA
Joy Newby, LPN, CPC; Newby Consulting; Daytona Beach, FL
- 10:25 am – 10:30 am (5) TechSmart: IJCAHPO Update on Certification and Educational Resources
*Eydie Miller-Ellis, MD; International Joint Commission on Allied Health
Personnel in Ophthalmology; St. Paul, MN*

10:30 am – 10:50 am (20) Break, network and visit the exhibitors

General Session II

- 10:50 am – 11:50 am (60) Sexual Harassment in the Medical Practice –
Are Your Policies and Procedures Up to Date?
Gerald Panaro, JD; Howe & Hutton, Ltd.; Washington, DC
- 11:50 am – 12:30 pm (40) IT Safety: Malware, Spam, Spoofing and Ransomware
Dan Peters; Advanced Information Consulting; Glenview, IL
- 12:30 pm – 1:25 pm (55) Lunch, networking and visiting the exhibitors**

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General Session III

- 1:25 pm – 2:00 pm (35) Coaching and Motivating Your Team
Maureen O'Malley; DuPage Ophthalmology; Lombard, IL
- 2:00 pm – 2:40 pm (40) Human Resources and FSLA
Peter Kim; Litchfield, Cavo, LLP; Chicago, IL
- 2:40 pm – 3:00 pm (20) Break, network and visit the exhibitors**

General Session IV

- 3:00 pm – 3:30 pm (30) Legal Issues for Ophthalmology Practices – Communication with the Patient/Family about Informed Consent, Discharge Instructions and More
Dan Mills, JD; Cunningham, Meyer and Vadrine; Chicago, IL
- 3:30 pm – 4:25 pm (55) Developing a Successful Research Study in Your Practice
Jill Maher, MA, COE ~ Maher Medical Practice Consulting; Chicago, IL

Joint the Physician Session (optional)

- 4:30 pm – 5:30 pm (60) OMIC Lecture (Join the physician session)
Risk Management for the Ophthalmologist:
Lawsuits Alleging Failure to Diagnose Retinal Detachments
*Ophthalmic Mutual Insurance Company; Pauline Merrill, MD, Illinois
Retina, Harvey, IL; Anne Menke, RN, PhD, OMIC, San Francisco, CA*